



Workforce Development Board Quarterly Meeting
Thursday, April 23, 2020
WebEx

Attendance

Members Present		Members Absent		Guests/ Presenters
Will Anderson	Edna Manuud	Mike Adelstein	Anna Maria Palmer	Michael Grubbs
Sheldon Caplis	Paula Miller	Al Clinedinst	Laura Riley	Mike Lawrence
Cynthia Etheridge	Mark Millsbaugh	Ryan Imbriale	Nick Stewart	
Daniel Freedman	Mike Netzer			
Doug Handy	Beth Norton			
Bob Holsey	Debbie Rowe			
Mary Hough	Jim Russell			
Brent Howard	Greg Simmons			
Darius Irani	Louise Slezak			
Matt Jackson	Nicole Thompson			
Jeff Jenkins	Aaron Tomarchio			
Curt Jordan	Tina Williams-Koroma			
Patti Madigan	Michelle Wright			
Staff				
		Kevin Armstrong	Mary Manzoni	Anthony Smith
		Renee Barnes	Howard Marshall	Tracy Tyler
		Carol Brooks	Neishall Schuyler	Britney Victorine

Call to order

Mary Manzoni called the meeting to order at 8:32 a.m. Jim Russell thanked members for participating in the meeting.

Board Business – voting members

Jim Russell, Board Vice Chair

- Board members present voted unanimously to approve the December minutes as official Board documents.

Update on the County Economy

Will Anderson, Director, DEWD

Will reported that there have been 46,000 newly unemployed individuals in the past 4 weeks. Will also provided the Board with some County resources available which include:

- Navigating small business relief resources businesshelp@baltimorecountymd.gov
- General workforce questions talentworks@baltimorecountymd.gov
- County's all-in-one-place source BaltimoreCountyBusiness.com
- Small business...check what works for you reliefwizard.net.
- State's all-in-one-place BusinessExpress.maryland.gov
- Unemployment MDunemployment.com
- Who is hiring? Facebook/BaltCoDEWD

Report on Workforce System Updates

Mary Manzoni, Senior Manager Workforce Development

1. WIOA title II service providers for adult education and family literacy grants were submitted to the Department of Labor (DOL).
2. MD Department of Labor began their WIOA program monitoring for adult and youth programs on April 15th. All files are being reviewed electronically.
3. A draft RSA was reviewed by partners, sent to DOL and approved.
4. The BACH grant contract has been suspended due to COVID-19.
5. Mark Millsbaugh has pulled together his team in partnership with DEWD and CCBC to work collectively to find resources for those in need during the pandemic.
6. Working closely with Cynthia Etheridge and her team at the State on UI cases.

Working Groups

Howard Marshall, WIOA Operations Manager

Howard shared information related to Career Center activity:

- DEWD staff began working remotely on March 19, 2020.
- Staff has been reaching out to their WIOA customers and prioritizing those in need of services.
- DEWD staff have been fielding hundreds of calls in regards to UI help. DEWD staff is not equipped to answer these questions; however, we have received timely information from the State. A 5 member team has been stood up to help assist with those UI questions.
- Over the past 2 weeks, staff have engaged in over 1,000 customer interactions either by telephone or email.
- Planning virtual workshops which will hopefully be rolled out in the next few weeks.

Youth Updates

Kevin Armstrong, Manager of Youth Services

- Out of school program - update as of April 14th, CCBC will be closed through May 31st so technical classes will be delayed. Support classes will be offered virtually and online. Case managers are still available via phone or email.
- In school program – successfully signed an agreement with BCPS. Working on identifying students as well as creating a database for online and virtual support services that can be offered to those students.
- Looking for additional funding as well as registered apprenticeships.
- Summer youth employment – will still be executing a program, Baltimore County Government will be the primary employer. Currently have over 2,000 applicants for the program and 41 sponsorships for students within County Government.
- If any board members are interested in hosting a youth for the summer, please contact Kevin Armstrong.

Granicus

Carol Brooks, Senior Workforce Analyst

Granicus system is a new technology platform that Baltimore County is using for all Boards and Commissions. All communications and transitions will go through Granicus including new member appointments as well as exits. Carol will send out further information.

Board Member Updates

- Debbie Rowe informed the board that Genesis is still currently recruiting for nurse aides. Over 141 graduates have had State certification suspended. Offering an 8 hour free training followed by a skills competency. If passed, hands on care can begin immediately.
- Daniel Freedman gave an update on BurnAlong – employees are using BurnAlong as a source to keep their families exercising and healthy. Clients include Kaiser Permanente, Johns Hopkins and construction companies. Also helping the local gyms stay connected to their existing members as well as reaching new people.
- Mike Netzer provided updates on CCBC – pushing as many students as they can to an online format, unfortunately a lot of students don't have access to resources. CCBC is responding by trying to provide laptops. Working with Dr. Branch and the County on contact tracing training.
- Edna Manuud from McCormick said plants are still operating per usual and McCormick is actively hiring. Internships will be offered in a virtual format.

Closing Remarks

Next Workforce Development Board meeting has been scheduled for June 11, 2020 via WebEx.